Incident Management

Incident or risk of incident identified

Is incident one of these?
- Death
- Serious injury
- Abuse/neglect
- Unlawful sexual or physical contact or assault
- Sexual misconduct
- Restrictive practice (in some cases)

Yes

- Refer to police if unlawful
- Report to NDIS Commissioner

Respond to incident, e.g. emergency

Complete Incident Form/ inform CEO/ record on log

Investigate / Conduct Risk Assessment (involve client)

Apply corrective action

Report to Board

Monitor trends

MUDDY PUDDLES